

Quality Policy


“Tismor Health and Wellness is committed to ensuring that our customers receive quality products which, have been manufactured and distributed to each customer’s unique specifications, are safe, and are made in accordance with regulatory requirements.”

Tismor Health and Wellness shall achieve this goal by:

- Building strong relationships with our customers and suppliers based on good communication and service.
- Complying with statutory obligations, standards, specifications and codes of practice relevant to the quality management for the products manufactured.
- Maintaining, monitoring, reviewing, auditing and continually improving the Quality Management System consistent with certification requirements.
- Providing sufficient and suitable resources to implement and maintain the Quality Management System.
- Engaging suitably qualified, skilled, and experienced people.
- Educating and training employees in order to continually improve the skills of our people, awareness and knowledge of quality issues and practices.
- Achieving customer satisfaction by exceeding expectations, providing best value, and pursuing continual improvement.
- Promoting a culture of right the first time.
- Monitoring and evaluating the quality performance of consultants, subcontractors and suppliers and implementing effective communication with them on quality and compliance issues.
- Maintenance of an effective Quality Management System that complies with the requirements of the standards.

Certifications/Standards:

PIC/S Guide for Good Manufacturing Practice for Medicinal Products, Therapeutics Good Australia, NSW Health, Government Department of Agriculture and Water (Dairy Export), Religious Standards (Halal & Kosher), Brands Standard, FSSC 22000 (ISO 22000:2018, ISO/TS 22002-1:2009 and additional FSSC 22000 requirements), FSANZ Food Standards Code and ISO 9001:2015.


Electronically signed by:
George Johnstone
Reason: Approval
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George Johnstone
Chief Executive Officer

Reviewed By	Approved By	Policy No.	Issue Date	Date Reviewed	Next Review Due	Pages
Chau Thai	George Johnstone	TIS-013	January 2014	June 2023	June 2026	1





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Final Audit Report

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